



U.S. Consumer Product Safety Commission – Fast Track Recall

Recall Date: March 14, 2018

Recall Number: 18-DFC

Radio Flyer Recalls Electric Wagons Due to Injury Hazard

Recall Summary

Name of Product: Children's eWagons

Hazard: Improper wiring can activate the wagon's motor unintentionally, posing an injury hazard.

Remedy: Refund

Consumers should immediately stop using the recalled wagons and contact Radio Flyer for a full refund.

Consumer Contact:

Radio Flyer 800-621-7613 from 8 a.m. to 5 p.m. CT Monday through Friday or online at www.radioflyer.com and click "Product Recalls" for more information.

Recall Details

Units: About 5,000

Description:

This recall involves Radio Flyer's eWagon children's battery-operated electric wagons. When force is applied to the wagon's electric handle, the motor activates to power the wagon. The foldable wagon is constructed of red and gray fabric and a steel frame and measures about 41 inches long, 25 inches wide, and 42 inches tall. The wagon has a removable canopy, two seats with seatbelts, four cup holders, a storage pouch, a removable battery and a telescoping handle where the power button is. The Radio Flyer logo is printed on each side of the wagon. Only wagons with model number 3912/3912A are included in this recall. The model number can be found on the handle warning label located near the pivoting joint.

Incidents/Injuries: The firm has received two reports of the wagon's motor activating unintentionally. No injuries have been reported.

Sold At: Toys “R” Us stores nationwide and online at www.radioflyer.com and www.toysrus.com from August 2017 through January 2018 for about \$350.

Importer: Radio Flyer Inc., of Chicago, Ill.

Manufacturer: -----

Manufactured in: China

Photos



Radio Flyer children's eWagon



Model number 3912/3912A can be found on the handle warning label located near the pivoting joint.



This recall was conducted, voluntarily by the company, under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers. `field_rc_fast_track`

Footer

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](#) or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:
800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800